

ROADSIDE ASSISTANCE

African Motor Underwriters (Pty) Ltd have entered into a Service Level Agreement with EFS Assist (Pty) Ltd to offer our clients the following Roadside Assistance Services.

The costs of materials, parts and additional labour is NOT included.

NB: The Roadside benefits are covered for Call-Out and 1-Hour Labour.

The Mechanical / Electrical Towing benefit is capped to a ROUND-TRIP of 200 kilometres.

Any additional kilometres incurred and associated costs will be for the client's own account.

Roadside	Flat Tyre: Flat Battery: Fuel Assistance: Locksmith:	<ul style="list-style-type: none"> Cover is for assistance in changing of tyre only Cover is for jump-start only Cover is for call out & for 5 litres fuel only Max Benefit: R1 100 <p><i>Unlocking of vehicle only. If the Member's keys are lost or stolen, the incident will not be covered and the call-out labour and any additional costs will be for the Member's account.</i></p> <p><i>*Cover excludes the replacement of keys, immobilizer / key transponder, as well as damaged or stuck gear-locks.</i></p>
	Mechanical or Electrical Breakdown Tow-In	<p>Client decides destination of tow (as per options below):</p> <p>Either:</p> <ul style="list-style-type: none"> Towing to the nearest approved Dealership <p>Or:</p> <ul style="list-style-type: none"> Member's preferred Mechanic <p>Or:</p> <ul style="list-style-type: none"> Member's Business Premises <p>Or:</p> <ul style="list-style-type: none"> Member's Home <p>Or:</p> <ul style="list-style-type: none"> SP Yard
Mechanical / Electrical Towing	2 nd Tow	<ul style="list-style-type: none"> Not Covered Member is responsible for any additional kilometres and the additional tow. <p><i>Covered up to 200 km ROUND-TRIP</i></p>
Territorial Limits	South Africa	

Roadside Assistance Contact Numbers

Call Centre	0860 44 44 77
Alternative Call Centre	016 004 0294
EFS Assist Call Centre	0860 017 452
Cellphone Contact Number	076 885 1815

PLEASE LET US KNOW IF YOU HAVE ANY QUERIES IN RELATION TO THE ABOVE